

CAPABILITY
STATEMENT

Health

A dark, low-angle photograph of a modern building's facade, showing architectural details like beams and windows, serving as the background for the lower portion of the page.

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Complex environments require advanced expertise ▶

The needs of the health sector are very specific. We understand your pressures and priorities - live environments, client and staff well-being, compliance issues, stakeholder management.

Using our advanced expertise, we manage diverse teams of consultants and contractors to ensure everyone works well together. We also offer proactive advice and understand the importance of compliance, deadlines and budgets.

We work with you to ensure minimal interruption to your regular service delivery, and frequently operate in live environments.

You can look forward to support, value-add and risk mitigation across all stages of the project lifecycle.

Comprehensive range of services



Having access to a diverse and in-depth source of expertise means you can more effectively harness opportunities and respond to challenges. With us as your dedicated partner, you can look forward to a raft of best-in-class services, including:

Development Management

- Site acquisition
- Due diligence
- Feasibility studies
- DA design management
- Financial modelling (Estate Master)
- Review of planning controls
- Authority approvals
- Stakeholder management
- Funding assistance

Superintendency

- Contract administration
- Construction supervision
- Quality management
- Programme management
- Risk mitigation
- On-site issue resolution
- Environmental and WHS checking

Project Management

- Time, cost and quality management
- Stakeholder management
- Project reporting
- Project planning
- Design management
- Tender management
- Contractor procurement
- Preparation of building contract

Advisory and Consulting Services

- Highest and best-use analysis
- Site remediation methodology
- Independent certification
- State-significant developments
- Business case preparation
- Master-planning
- Fire safety/Building compliance
- Strata planning and registration
- Insurance matters

Expert guidance, every step of the way ▶

Support across all stages of the project lifecycle.

We are a unique, mid-tier consultancy that offers skills and support across all stages of the project lifecycle - from development management and project management through to superintendency and general consultancy. This gives us the ability to intelligently advise on the strategic, financial and operational implications of any project decision.

We know how to mobilise value.

Our advanced planning, advisory and risk mitigation capabilities unlock latent value across all stages of the project lifecycle, optimising the result for your organisation, residents and their families.

Experience in live environments.

The challenge when working in live environments is to ensure minimal disruption to business operations. Any disruptive activities must be scheduled around your staff working times and the needs of your patients. To ensure success, comprehensive pre-planning and ongoing communication with staff and patients are imperative.

Comprehensive perspective.

Our team of Associate Directors, Project Directors and Project Managers offers a diversity of technical qualifications in addition to construction management. Previously attained skills in structural engineering, quantity surveying, civil engineering and architecture feature among the team, adding pragmatic depth to analysis and advice.

Superior risk mitigation.

We offer a superior knowledge set in relation to risk mitigation. This is a result of our unique ability to work across the full project lifecycle, a long track record in the health sector and a proactive attitude to relationship management. Problems will be encountered on all projects. We are expert at identifying those problems early and reducing their impact.

Safety matters.

We are committed to the safety of our people, your staff, visitors to your facility and, especially, your patients. We are particularly cognisant of our role in ensuring facility-users are safe and comfortable when working in live environments.

Financial navigation.

The money must work for a project to work. We can assist with advice and support to achieve the optimum financial model for your project.



We listen closely to your needs



While the success of your project relies, partly, on our understanding of your sector as a whole, no two healthcare facilities are identical. Circumstances, budgets, working environments and desired outcomes always vary; sometimes quite significantly. We listen closely, offer proactive advice wherever possible, and tailor our internal systems to your requirements – delivering the service you need, when you need it.

This dedication to communication and true partnership allows us to give you maximum return on investment through opportunity identification and adherence to best practice in managing time, cost, quality and risk.

Our senior team



Wayne Colledge
MANAGING DIRECTOR

As Managing Director of Impact Group, Wayne Colledge utilises his consummate leadership and strategic skills to spearhead the business to ever greater success. With Wayne at the helm, the company has grown exponentially over recent years. In large part, this growth is a result of his professionalism and commitment to nurturing a cohesive team that delivers on its promises.

Wayne offers 30+ years' experience in the industry – a career he began as a labourer whilst still in high school and, ultimately, as Managing Director of Impact Group since its inception in 1999.

He cares about his clients' businesses as much as they do, manages their budgets like they were his own, and consistently strives to align their business with the best-fit project manager.

He believes that great communication – both in-house and external – is the key to ensuring every project runs smoothly.

Wayne brings to his role a deep sense of empathy for client needs and priorities as well as exceptional commercial, operational and financial awareness.

He also understands that great people are the backbone of an organisation. With them at his side, successful projects are delivered time and time again.



Phillip Ryan
PROJECT DIRECTOR

With more than 25 years in project management, and 12 years working in the residential aged care, disability and health sectors, Phillip's expertise is second to none.

His strong architectural background allows him to bring a solid understanding of how operational aspects of a project transfer into design and development.

His expertise spans both urban and regional projects, the latter of which require a very specific skill set to ensure access to and management of high-quality trades and consultants.

One of the things he loves most about working in the sector is the sense of shared purpose to deliver great facilities for the end user. He recently completed an aged care project in the Upper Hunter which was a seven-year process, from site selection to federal grant funding, authority approvals and the final build.

Phillip managed to overcome all challenges regarding procuring subcontractors outside a metropolitan area. And through his determination to achieve the best outcomes for the community, exceptional communication and stakeholder skills, and the capacity to meet programming responsibilities at every stage, the project was a resounding success.

Project examples





Location:
North Parramatta, NSW

Project Value:
\$8-million

Client:
Housing NSW

Hope Hostel

This project was a joint venture arrangement that delivered a major hostel consisting of 33 assisted-care units, separate clinic, communal facilities, commercial kitchen and commercial laundry. We were engaged as the Superintendent to administer the contract and supervise the building works. We also provided consultancy advice regarding the fire safety measures included in the building.

The project was delivered within programme and budget, and to a high-quality finish.





Location:
Hurstville, NSW

Project Value:
\$3.6-million

Client:
**Generation Healthcare
REIT**

Waratah Private Hospital

The Waratah Private Hospital project involved refurbishing a vacant floor in a multi-storey building to a 30-bed rehabilitation ward, including associated services and facilities.

We undertook pre-contract works, managed all stakeholders, finalised the contract documentation, and assisted in delivering the construction works whilst the other hospital levels remained operational. We also undertook cost control, reporting, defects management, superintendence, and Furniture, Fixtures & Equipment (FF&E) installation on completion. All works were completed within an extremely accelerated 12-week programme. The hospital remained fully operational throughout the works.





Location:
**Kingswood
and Katoomba, NSW**

Project Value:
\$2.5-million

Client:
NSW Health

Nepean Hospital and Blue Mountains Hospital

The Nepean and Blue Mountains Hospitals' Emergency Department projects involved the staged refurbishment and realignment of existing occupied clinical and treatment areas, waiting areas and security zones. Our role included project management, superintendence, defects management and project reporting.

We were engaged to oversee the pre-contract works, manage stakeholders, develop staging methodologies and supervise construction works in live environments. The emergency department of each hospital remained operational throughout the duration of the project and required precise planning and co-ordination of all works.





Get in touch

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